

Washoe Behavioral Health Policy Board Meeting January 10, 2022



HPN Behavioral Health Team

Improving Health Literacy

We are committed to removing barriers and creating access to healthcare and community resources in order for our members, the community and those who serve them, to live healthier lives.



Rick Elorreaga
President
HPN Behavioral Health



Satish Annadata, MD, MPH, MBA

Chief Medical Officer

HPN Behavioral Health



The right care, at the right place, at the right time



24/7 Advice Nurse



Medicine on the Move



Member Services



Virtual Visits

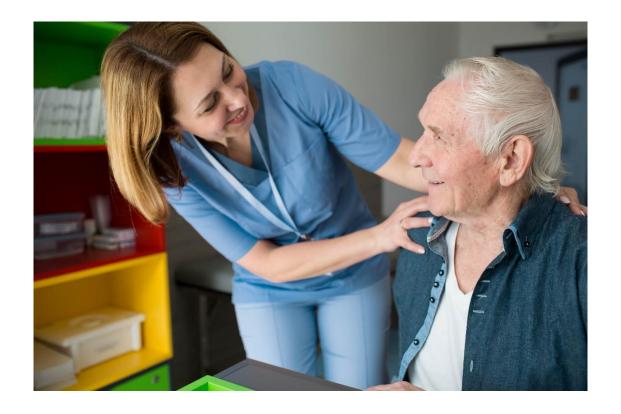


Transportation



Urgent Care House Call

Community Services & Social Determinants of Health



- Free Haircuts
- Enhanced Transportation & Free Bus Passes
- Free Mobile Phones
- High school equivalency test prep class and exam
- Nevada ID card & birth certificate assistance

CHW Contact: 877-487-6659



Member Benefits

Addressing Social Determinants of Health

- Unite Us

 https://nevada.uniteus.com/
- Gym membership
- Healthy food rewards

- Boys & Girls Club membership
- Enhanced dental services
- SAM'S CLUBTM membership

Housing Services

- Survivors of human trafficking
- Re-Entry
- Medical respite
- Youth transitional
- Adult transitional
- Sober living

Provider contact: Rachel.Rosensteel@uhc.com

Member contact: Member Services 1-800-962-8074





Local Clinical & Social Case Management



Inpatient RN Case Management



Disease Management & Health Education and Wellness



Outpatient RN Pediatric, Obstetrical, Adult Complex Case Management



Utilization Management Team



Behavioral Health Case Managers



Community Health Workers

Behavioral Health Model of Care







Embedded Care Coordinators



Same Day Behavioral Health Services



Community Care Coordination & Support



Behavioral Health Support Center



Telehealth



Comprehensive Provider Network



Wrap Around Services Social Determinants of Health



Current and Emerging Initiatives

Health disparities and Serious Mental Illness (SMI)
Antipsychotics and prediabetes

Improved access to Long Acting Injectable (LAI) medications

Screening, Brief Intervention and Referral to Treatment (SBIRT)

Coding and billing for providers

OB/GYN & Neonatal abstinence SBIRT

Faith-based services

Contact: 702-243-HOPE (4673)

Existing and future suicide prevention





Questions?



Thank You

Health Plan of Nevada Behavioral Health: 1-800-873-2246, TTY711