



Washoe Behavioral Health Policy Board Meeting

January 10, 2022

HPN Behavioral Health Team



Improving Health Literacy

We are committed to removing barriers and creating access to healthcare and community resources in order for our members, the community and those who serve them, to live healthier lives.



Rick Elorreaga
President
HPN Behavioral Health



Satish Annadata, MD, MPH, MBA
Chief Medical Officer
HPN Behavioral Health

The right care, at the right place, at the right time



24/7 Advice Nurse



Member Services



Transportation



Medicine on the Move



Virtual Visits



Urgent Care House Call

Community Services & Social Determinants of Health



- ▶ **Free Haircuts**
- ▶ **Enhanced Transportation & Free Bus Passes**
- ▶ **Free Mobile Phones**
- ▶ **High school equivalency test prep class and exam**
- ▶ **Nevada ID card & birth certificate assistance**

CHW Contact: 877-487-6659

Member Benefits



Addressing Social Determinants of Health



Unite Us

<https://nevada.uniteus.com/>



Gym membership



Healthy food rewards



Boys & Girls Club membership



Enhanced dental services



SAM'S CLUB™ membership

Housing Services

- ▶ Survivors of human trafficking
- ▶ Re-Entry
- ▶ Medical respite
- ▶ Youth transitional
- ▶ Adult transitional
- ▶ Sober living



Provider contact: Rachel.Rosensteel@uhc.com
Member contact: Member Services 1-800-962-8074

Local Clinical & Social Case Management



Inpatient RN Case Management



Outpatient RN Pediatric, Obstetrical, Adult Complex Case Management



Behavioral Health Case Managers



Disease Management & Health Education and Wellness



Utilization Management Team



Community Health Workers

Behavioral Health Model of Care



**Mobile Crisis
Evaluation & Support**



**Same Day Behavioral
Health Services**



**Behavioral Health
Support Center**



**Comprehensive
Provider Network**



**Embedded Care
Coordinators**



**Community Care
Coordination & Support**



Telehealth



**Wrap Around Services -
Social Determinants of Health**

Current and Emerging Initiatives



Health disparities and Serious Mental Illness (SMI)
Antipsychotics and prediabetes

Improved access to Long Acting Injectable (LAI) medications

Screening, Brief Intervention and Referral to Treatment (SBIRT)
Coding and billing for providers
OB/GYN & Neonatal abstinence SBIRT

Faith-based services

Contact: 702-243-HOPE (4673)

Existing and future suicide prevention



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company



Questions?



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company

Thank You

Health Plan of Nevada Behavioral Health:
1-800-873-2246, TTY711